

FleetSync™ KenCall

Computer Aided Dispatch for Kenwood FleetSync™ radio systems.

Transform your office computer into a powerful tool for voice communications and messaging management. Ideal for busy or multi-task dispatch environments. Maximize efficiency of your fleet by keeping your workforce informed and you in touch. Protect employees with automated emergency messaging and immediate response capability.

The screenshot shows the KenCall software interface with several callouts explaining its features:

- Callout 1 (top left):** Voice calls are identified by caller. Priority calls are sequenced and highlighted. One double-click immediately connects the dispatcher to a radio.
- Callout 2 (top right):** Identify each caller by name by setting up the Radio List. Priorities can be assigned to individual radios. Double-click on radio for connection.
- Callout 3 (bottom left):** Status and text messages transmitted from the field are listed and displayed by priority. The dispatcher can send messages to a single ID, fleet or broadcast to all radios.
- Callout 4 (bottom right):** Radio system and group is displayed and can be changed quickly and easily. Operate push-to-talk with the computer mouse or space bar.

The interface includes the following data tables:

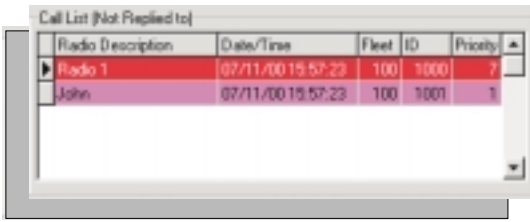
Radio Description	Date/Time	Fleet	ID	Priority
Dave	07/06/00 13:45:19	100	1001	6
Mark	06/08/00 16:38:32	200	1001	0

Radio Description	Date/Time	Fleet	ID	Priority	Sent	Read	Message
Dave	06/08/00 16:57:07	100	1001	0	No	Yes	Status: On (Tx)
Dave	06/08/00 16:57:33	100	1001	0	Yes	Yes	Status: Sent Off
Dave	06/08/00 10:52:43	100	1001	0	No	No	Status: Out of service
Mark	06/08/00 10:52:54	200	1001	0	No	No	Status: None
Dave	07/06/00 11:49:59	100	1001	6	No	No	Status: Available

Turn your office into a communications command center.

- Communicate instantly with members of your workforce - individually or in groups.
- One double-click connects you to any radio in the fleet
- Send mission-critical status and text messages to workers quickly and efficiently.
- Assign priority and emergency status to radios or messages.
- Messages are tagged indicating a response.
- Flexible window placement feature allows the dispatcher to customize the display.
- The display filter allows only desired lines to be shown.
- Request status from any radio, at any time.
- The STUN RADIO command is used to disable/enable any radio on the system.
- Data records for voice calls and for messages are captured for future analysis

FleetSync™ KenCall Voice Communications Manager



Radio Description	Date/Time	Fleet ID	Priority
Radio 1	07/11/00 15:57:23	100 1000	7
John	07/11/00 15:57:23	100 1001	1

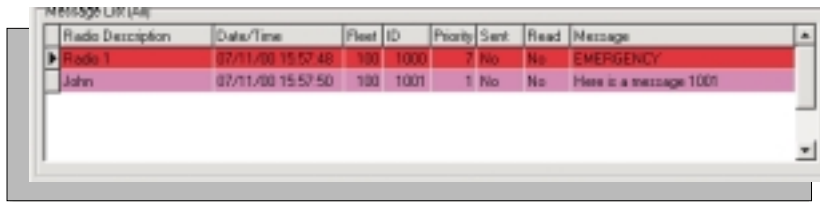
FleetSync™ KenCall provides for easy and instant control of voice communications. As transmissions are received from radios in the field they are prioritized and sequenced however the dispatcher wants to see them. One double-click automatically makes the connection to the desired radio.

Priority levels can be indicated for each radio or channel. The priority level determines the sequence of the calls in the window. If the priority is designated to be an alarm priority, an audible and/or visual prompt is

given to the dispatcher when the call comes in. Quick response to emergency situations will help protect property and improve safety for workers in the field.

FleetSync™ KenCall gives the dispatcher powerful control to maximize productivity. Improved efficiency and better utilization of remote assets means cost savings, more revenue and higher profits for the organization.

FleetSync™ KenCall Status And Text Messaging



Radio Description	Date/Time	Fleet ID	Priority	Sent	Read	Message
Radio 1	07/11/00 15:57:48	100 1000	7	No	No	EMERGENCY
John	07/11/00 15:57:50	100 1001	1	No	No	Here is a message 1001

Messaging is a powerful communications tool for fleet management. FleetSync™ KenCall provides the ability to organize incoming messages for efficient response. A special user-defined filter allows only the desired messages to be displayed in the window. Status messages are easily programmed. The dispatcher merely double-clicks the message to respond with a status or text message. As messages are responded to they are

tagged as read. Operation of FleetSync™ KenCall messaging is intuitively simple while functioning as a powerful utility.

Priorities can be set for radio or channel. Alarms are set by priority level OR by message text. If the status message "EMERGENCY- SEND HELP" is programmed as an alarm, when that message is received the dispatcher will be advised by audible and/or visual prompts.

Now with FleetSync™ KenCall messaging critical information can be communicated to workers in the field to give them directions and special orders with accuracy and security. Their ability to readily respond gives the dispatcher acknowledgment that the communication was properly conveyed and understood. FleetSync™ KenCall messaging enables the dispatcher to increase productivity of the fleet as well as improve customer service.

FleetSync™ KenCall Network Processing

Network up to 10 workstations together for FleetSync™ KenCall. Each network client will be installed with a running program module which is configured with the network addresses of the other desired workstations. Workstations with radios attached possess full functionality to participate in voice and message communications on the system. Clients without radios attached can send and receive messages with field units and can monitor voice communications activity in the Call List Groupbox window.

FleetSync™ KenCall Networking available in full version only.

FleetSync™ KenCall Products

FleetSync™ KenCall

Accommodates unlimited number of radios
Network capable

FleetSync™ KenCall LITE

Radio capacity limited to 10

FleetSync™ is a registered trademark of Kenwood Communications Corporation
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